

# NEW JERSEY TURNPIKE AUTHORITY REQUEST FOR PROPOSAL

## **FOR**

## **INSURANCE BROKER SERVICES**

RM-109927

**JULY 2014** 

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#### **SECTION I -- INTRODUCTION**

Enclosed herewith is a Request for Proposal ("RFP") by the New Jersey Turnpike Authority ("Authority") for a provider to perform insurance brokerage services (as further described in Section III, the "Services"). The successful Proposer (as hereinafter defined) will be awarded a contract (the "Services Agreement") for a term of two (2) years, with the option to extend for two (1) one –year terms at the Authority's sole discretion.

The Authority seeks proposals ("Proposals") from all interested and qualified providers ("Proposers"). Such Proposals must be responsive to all of the requirements of this RFP. The Authority intends to select one Proposer (the "Successful Proposer") to perform the Services based on the evaluation criteria set forth in Section IV.

AS THE SUCCESSFUL BROKER(S) WILL BE REQUIRED TO REPRESENT THE INTERESTS OF THE AUTHORITY IN THE NEGOTIATION, PLACEMENT AND SERVICING OF ITS INSURANCE AND RISK MANAGEMENT PROGRAMS, PROPOSALS SUBMITTED BY INSURANCE AGENTS WILL NOT BE CONSIDERED.

Any Broker candidate that operates as a managing general agent, managing general underwriter or in any similar capacity for any underwriting organization shall fully disclose the nature and extent of its service as such. Such statement shall include confirmation that such service shall not present a conflict of interest with regard to the Broker(s) responsibilities to the Authority which shall be paramount under any circumstance.

The solicitation of Proposals is being conducted pursuant to the statutes and laws of the State of New Jersey, as found in *N.J.S.A.* 27:23-6.1, and Executive Order No. 37 (Corzine, 2006), and the regulations and policies of the Authority with regard to the procurement of professional services. Furthermore, Proposals are being solicited through a fair and open process in accordance with *N.J.S.A.* 19:44A-20.1, et seq. In addition, Proposers are required to comply with the Equal Employment Opportunity ("EEO") requirements of P.L. 1075, C.127 and (*N.J.A.C.* 17:27).

Upon review of all Proposals, the Authority may request that one or more Proposers appear for an oral presentation focusing on how their proposed approach and solution will satisfy the requirements of this RFP. The Authority may limit the number of Proposers that can make oral presentations to permit efficient competition among the most highly rated Proposals. Should an oral presentation be requested, it will be an opportunity for each invited Proposer to introduce its staff to the Authority, address how the Proposer will provide the Services, and to present supplementary information regarding its Proposal and credentials as related to the specific needs of the Authority. The Proposer may use handouts, display boards, products and other materials during this oral presentation; provided, however, that the presentation will be restricted to a maximum time period specified by the Authority, including the time allotted for a question and answer period. Information relating to the Proposer's recent experience on similar assignments, approach to the Services and the use of innovative and/or cost effective measures should be included in the oral presentation.

Proposer(s) invited to make an oral presentation may submit a best and final offer ("BAFO") either during oral presentation or within two (2) business days following the presentation. The BAFO can modify any aspect of the Proposal provided the RFP requirements continue to be satisfied and provided further that the revised price proposal of the BAFO is not higher than the original price proposal.

After evaluating Proposals of those invited to make an oral presentation, an evaluation committee consisting of representatives of the Authority ("Evaluation Committee") may enter into negotiations with same. The primary purpose of negotiations is to maximize the Authority's ability to get the best value based on the requirements and evaluation criteria set forth in the RFP. Negotiations may involve the identification of significant weaknesses, ambiguities and other deficiencies in the Proposal, including price that could limit awarding a Services Agreement to the Proposer. More rounds of negotiations may be held with one Proposer than another. Negotiations will be structured to safeguard information and ensure that all Proposers in the competitive range are treated fairly.

After evaluation of the BAFO submissions and any subsequent negotiations, the Evaluation Committee will recommend to the Executive Director to award a contract to the Proposer whose Proposal, conforming to the RFP, is most advantageous to the Authority, price and other factors considered. The Executive Director may accept, reject or modify the recommendation of the Evaluation Committee. The Executive Director may negotiate further reductions in price with the recommended Proposer.

Negotiations will be conducted only in those circumstances where they are deemed by the Authority to be in the Authority's best interests and to maximize the Authority's abilities to get the best value. Therefore, Proposers are advised to submit their best price proposals in response to this RFP, because the Authority, may, after evaluation, make an award based solely on the content of these initial submissions, without further negotiations with the Proposer.

A DRAFT FORM OF THE SERVICES AGREEMENT IS ATTACHED. (See Appendix 1). ANY PROPOSED MODIFICATIONS TO THE SERVICES AGREEMENT MUST BE IDENTIFIED AND SUBMITTED WITH YOUR RESPONSE TO THIS RFP; OTHERWISE, BY SUBMISSION OF YOUR RESPONSE, YOU WILL BE DEEMED TO HAVE ACCEPTED THE SERVICES AGREEMENT ATTACHED HEREIN AND WILL BE FORECLOSED FROM NEGOTIATING ANY CHANGES TO THE SERVICES AGREEMENT.

**End of Section I** 

## SECTION II -- ADMINISTRATIVE AND CONTRACTUAL INFORMATION

## A. <u>Purpose</u>

This RFP contains a Scope of Services (Section III) that outlines the Authority's needs.

## B. <u>Inquiries</u>

**ONLY type-written** inquiries concerning the RFP will be accepted. They should be directed to Andrea E. Ward, Director, Procurement and Materials Management ("PMM") Department, New Jersey Turnpike Authority, P.O. Box 5042, Woodbridge, New Jersey 07095-5042. Inquiries by FAX or e-mail are acceptable. The FAX number is 732-750-5399. The email address is ward@turnpike.state.nj.us. The inquiry deadline is **4:30 P.M. E.T., August 4, 2014**. Inquiries will not be entertained after this date and time.

A PROPOSER IS NOT PERMITTED TO MAKE INQUIRIES OF OR DISCUSS OR QUESTION ANY AUTHORITY EMPLOYEE, STATE EMPLOYEE OR COUNSEL OR CONSULTANT TO THE AUTHORITY ABOUT THIS RFP WHILE THIS RFP IS OUTSTANDING, EXCEPT AS OTHERWISE SET FORTH HEREIN. IT IS NOT APPROPRIATE FOR ANY PROPOSER TO CONTACT ANY AUTHORITY COMMISSIONER OR ANY STATE OFFICIAL OR EMPLOYEE DURING THE RFP PROCESS. FAILURE TO COMPLY WITH THIS GUIDELINE MAY RESULT IN DISQUALIFICATION OF THE PROPOSER.

## C. Closing Date

One (1) original and seven (7) copies of the Proposer's Proposal must be received no later than **4:30 PM E.T.**, **August 15, 2014** addressed to: Andrea E. Ward, Director, Procurement and Materials Management Department as follows:

Regular MailFederal Express or Other Overnight DeliveryNew Jersey Turnpike AuthorityNew Jersey Turnpike AuthorityP. O. Box 5042581 Main StreetWoodbridge, NJ 07095Woodbridge, NJ 07095

Proposals not delivered by the stated time and date shall not be considered unless the time is extended by the Authority pursuant to a written addendum issued by the Authority (the "Addendum").

Proposers mailing Proposals should allow for normal mail delivery time to ensure timely receipt of their RFP Responses. <u>Please be advised that using overnight/next-day delivery service does not guarantee overnight/next-day deliveries to our location.</u>

## **D.** The Proposals

It is anticipated that the Proposal will provide a concise and precise delineation of the Proposer's ability to meet all of the requirements of the Authority as provided for in this RFP.

## E. Proposer vs. Broker

The terms "Proposer" and "Broker" are used frequently, and may be used interchangeably; however, "Proposer" is intended to identify the entity submitting a Proposal, while "Broker" is the entity to whom the Services Agreement is awarded (also referred to as the Successful Proposer.)

## F. Signatures

Proposals must be signed by an officer authorized to make a binding commitment for the Proposer.

## **G.** Incurring Costs

The Authority shall not be liable for any costs incurred by any Proposer in the preparation of its Proposal.

## H. Addendum to RFP

If at any time prior to receiving Proposals it becomes necessary to revise any part of this RFP, or if the Authority determines that additional information is necessary to enable Proposers to adequately interpret the provisions of this RFP, the Authority will issue an Addendum to this RFP. Upon issuance, each such Addendum shall be deemed to be a part of this RFP.

## I. Acceptance of Proposals

This RFP does not commit the Authority to make an award. The contents of the Proposal shall become a contractual obligation, if, in fact, a Proposal is accepted and a Services Agreement is entered into with the Authority. The Authority may award a Services Agreement solely on the basis of the Proposal submitted without any negotiations. The Authority reserves all rights to engage in negotiations as described in Section I if it deems it in its best interests. Failure of a Proposer to adhere to and/or honor any or all of the obligations of its Proposal may result in rescission of any award of the Services Agreement by the Authority.

## J. Rejection of Proposals

The Authority reserves the right to reject any and all Proposals. The Authority shall not be obligated at any time to make an award to any Proposer.

## K. Final Agreement

Any Services Agreement entered into with a Successful Proposer shall be satisfactory to the Authority in accordance with the laws of the State of New Jersey. The provisions of the attached Services Agreement, not otherwise set forth in this RFP, are hereby incorporated into this RFP. It is understood that any Services Agreement that may be awarded will be on the basis of a professional agreement for services within the

intent of the statutes and laws of the State of New Jersey, including, without limitations *N.J.S.A.* 27:23-6.1.

## L. <u>Dissemination of Information</u>

Information included in this document or in any way associated with this RFP is intended for use only by the Proposer and the Authority and is to remain the property of the Authority. Under no circumstances shall any of said information be published, copied or used, except in replying to this RFP.

## M. Public Records

Any Proposal received from a Proposer in response to this RFP constitutes a public document that will be made available to the public upon request pursuant to New Jersey's Open Public Records Act, *N.J.S.A.* 47:1A-1 et seq. A Proposer may request the Authority's General Counsel to deem certain sections of its proposal containing personal, financial or proprietary information non-disclosable, which determination shall be in accordance with such act.

## N. News Releases

No news releases pertaining to this RFP or any project to which it may relate shall be made without the Authority's approval.

## O. Affirmative Action

The Proposer must certify that it does not discriminate in the hiring or promotion of any minorities, as designated by the Equal Employment Opportunity Commission of the United States of America, or the Department of Civil Rights of the State of New Jersey; and that it does not discriminate against any person or persons on the basis of race, creed, age, color, sex, national origin, ancestry, marital status and affectional or sexual orientation or handicap.

In addition, the Proposer must complete the appropriate forms. The following are included in Section VI:

Exhibit A – Mandatory Equal Employment Opportunity Language

Exhibit B – Affirmative Action Information Sheet

However, if a Proposer maintains a current Letter of Federal Approval, or a current Certificate of Employee Information Report Approval as issued by the Department of the Treasury, State of New Jersey, it may be submitted in place of the State of New Jersey Affirmative Action Employee Information Report ("Form AA-302"). The appropriate form must be completed and submitted to the Authority by the Successful Proposer immediately after being notified of award of the Agreement.

## P. Small Business Enterprises Requirements

It is the policy of the Authority that small businesses (each a "small business enterprise" or "SBE") as determined and defined by the State of New Jersey, Division of Minority and Women Business Development ("Division") and the New Jersey

Department of the Treasury ("Treasury") should have the opportunity to participate in Authority contracts (*N.J.A.C.* 17:13-1.1, et seq.).

To the extent the Proposer engages subcontractors or sub-consultants to perform any of the Services for the Authority pursuant to the Services Agreement, the Proposer must demonstrate to the Authority's satisfaction that a good faith effort will be made to utilize subcontractors and sub-consultants who are registered with the Division as SBEs in the State of New Jersey.

As set forth in *N.J.A.C.* 17:13-4.3, a "good faith effort" is described as follows:

- 1. Proposers shall attempt to locate qualified potential small business subcontractors;
- 2. Proposers must obtain a listing of small businesses from the Treasury website if none are known to the Proposer;
- 3. Each Proposer shall keep a record of its efforts, including the names of businesses contacted and the means and results of such contacts;
- 4. Proposers shall provide all potential subcontractors with detailed information regarding the specifications; and
- 5. Proposers shall attempt, wherever possible, to negotiate prices with potential subcontractors submitting higher than acceptable price quotes.

Furthermore, the Proposer shall submit proof of its subcontractors' and/or sub-consultants' SBE registrations on the form attached as Exhibit K, if applicable, and shall complete such other forms as may be required by the Authority for reporting to the State of New Jersey as to SBE participation.

## Q. Division of Revenue Registration

Pursuant to the terms of *N.J.S.A.* 52:32-44, the successful Proposer is required to provide to the Authority proof of valid business registration with the Division of Revenue in the Department of the Treasury, prior to entering into an agreement with the Authority. **The Services Agreement shall not be entered into by the Authority unless the Proposer first provides proof of valid business registration.** In addition, the successful Proposer is required to receive from any sub-consultant it uses for goods and services under the Services Agreement, proof of valid business registration with the Division of Revenue and provide to the Authority proof thereof. The Authority shall not enter into a Services Agreement unless the sub-consultant first provides proof of valid business registration. Please include a copy of the Proposer's and any sub-consultants' Certificate of Registration with the Proposal submission. (Exhibit J)

All questions regarding this requirement should be referred to the Division of Revenue hotline at (609) 292-9292.

## R. <u>State Political Contributions Notice: Public Law 2005, Chapter 51 and Executive Order 117</u>

The Successful Proposer will receive the applicable forms, Chapter 51 and E.O. 117, from the Authority's PMM Department to be completed and returned to the Authority for submission to the State Treasurer. Upon approval by the State Treasurer, the Authority will prepare a Service Agreement for execution. (Appendix 2)

## S. Affidavit of Moral Integrity

Together with the Proposal, the Proposer must submit an Affidavit of Moral Integrity on the form attached hereto for review by the Authority's General Counsel. (Exhibit C)

## T. Code of Ethical Standards

Applicants are advised that the Authority has adopted the New Jersey Uniform Code of Ethics ("Code"), a copy of which can be viewed by going to the following web site: <a href="http://nj.gov/ethics/docs/ethics/uniformcode.pdf">http://nj.gov/ethics/docs/ethics/uniformcode.pdf</a> By submitting a response hereto, Proposer agrees to be subject to the intent and purpose of said Code and to the requirements of the New Jersey State Ethics Commission.

## U. Tolls

It is the policy of the Authority not to offer toll free passage on its roadways for its contractors, providers or vendors. See *N.J.S.A.* 27:23-25 and *N.J.A.C.* 19:9-1.19.

## V. Proposals Become Property of the Authority

All Proposals shall become the property of the Authority upon receipt and will not be returned.

## W. Right To Audit Clause

The Successful Proposer shall keep and maintain proper and adequate books, records and accounts accurately reflecting all costs and amounts billed to the Authority with regard to this RFP. The Authority, its employees, officers, or representatives shall have the right upon written request and reasonable notice, to inspect and examine all books and records related to the Successful Proposer's books and records specific to the Proposal and Agreement. Such records shall be retained by Successful Proposer for at least five (5) years after termination of the Service Agreement. In no event shall books and records be disposed of or destroyed of prior to five (5) years or during any dispute or claim between the Authority and the Successful Proposer with regard to the RFP.

Pursuant to *N.J.S.A.* 52:15C-14(d), relevant records of private vendors or other persons entering into contracts with the Authority are subject to audit or review by the New Jersey Office of the State Comptroller. Therefore, the Successful Proposer shall maintain all documentation related to products, transactions or services under this Agreement for a period of five (5) years from the date of final payment. Such records shall be made available to the New Jersey Office of the State Comptroller upon request.

## X. Ownership Disclosure Form

Each Proposer shall return to the Authority with its Proposal a completed, Ownership Disclosure Form set forth as Exhibit D. Failure to include the completed and signed form may be grounds for rejection of a Proposers' Proposal.

## Y. Vendor Disclosure Form N.J.S.A. 52:34-13.2

*N.J.S.A.* 52:34-13.2 requires that all parties seeking business under a contract with the Authority disclose the origin and location of the performance of their services that are the subject of the contract. Each Proposer shall return to the Authority with its Proposal as completed, dated and certified Vendor Disclosure Form set forth as Exhibit E.

## Z. Notice to All Proposers of Set-Off for State Tax

Each Proposer shall return to the Authority with its Proposal a signed and dated "Notice of Set-Off for State Tax" set forth as Exhibit G which advises Proposers of the State of New Jersey's right to set-off any tax indebtedness from payments made under agreements with the Authority.

## AA. Affidavit of Non-Collusion

Each Proposer shall return to the Authority with its Proposal a completed, dated, signed and witnessed Affidavit of Non-Collusion set forth as Exhibit I. Failure to include the completed and signed form may be grounds for rejection of a Proposer's Proposal.

## **BB.** Disclosure of Investment in Iran

New Jersey Public Law 2012, C.25 (*N.J.S.A.* 52:32-J5) requires disclosure by all parties seeking to enter into a contract with the Authority that is worth \$20,000,000 or more, to disclose whether or not the business is engaged in specific investment activities in Iran. Each Proposer shall return to the Authority with its Proposal the completed dated form entitled "Disclosure of Investment Activities in Iran" as set forth in Exhibit F. Failure to include the completed and signed form may be grounds for rejection of Proposer's Proposal.

## **CC.** Liabilities to the Authority

In the event of any liabilities and debts of the Proposer to the Authority, whether or not related to the Services are unpaid past their due date at the time the Proposal was submitted, a Proposer's Proposal will be rejected.

## DD. Proposal Schedule

Closing Date for Submission of Inquiries (4:30 PM, E.T.)

Closing Date of Receipt of Proposals (4:30 PM, E.T.)

August 4, 2014

Oral Presentation [Tentative]

Week of August 25, 2014

Tentative Commission Approval

September 23, 2014

**End of Section II** 

## **SECTION III -- SCOPE OF SERVICES**

## A. <u>Organization and Function of the New Jersey Turnpike Authority</u>

The Authority owns and operates the New Jersey Turnpike, the Garden State Parkway and owns the PNC Bank Arts Center. It was created by the New Jersey Turnpike Authority Act of 1948, as amended and supplemented *N.J.S.A.* 27:23-1 et seq. (the "Act"). The Act authorizes the Authority to construct, maintain, repair, and operate the New Jersey Turnpike, to collect tolls, and to issue Turnpike revenue bonds or notes, subject to approval of the Governor. On May 27, 2003, the Act was amended to empower the Turnpike to assume all powers, rights, obligations and duties of the New Jersey Highway Authority (the "Highway Authority"), which owned and operated the Garden State Parkway and owns the PNC Bank Arts Center. The Authority Board of Commissioners consists of eight members: five members appointed by the Governor, one appointed by the Governor upon the recommendation of the President of the Senate, one appointed by the Governor upon recommendation of the Speaker of the General Assembly, and the Commissioner of the State Department of Transportation, ex officio.

## B. General Scope

The Authority requires world class insurance coverage and services and recognizes that the right brokerage partner is integral to achieving this goal. The successful Broker(s) will need to provide information, as requested in Section IV, which will demonstrate strategic account planning, superior technical expertise and disciplined execution.

The Authority appreciates the value of its property and casualty insurance coverage and the underwriters providing such risk transfer and related services. The Authority encourages complete and open communications with its Broker and wishes to develop and maintain a close, working relationship with its underwriters. The Authority requires "risk management" level solutions to its insurance issues given the risk profile and exposure characteristics in which the Authority operates. In other words, the Authority's insurance needs should not be addressed using "off-the-shelf" insurance products but should be tailored to the best solution for the Authority. Brokers who choose to submit a Response to this RFP should be prepared to offer value-added, non-standard, customized solutions to the Authority's needs.

The Broker(s) will need to propose a comprehensive but practical approach to assisting the Authority in achieving these goals. Your submittal should include your planning to obtain the best coverage/service solution available and sufficient detail to exhibit coverage/service enhancements you would include in your marketing specification.

In addition to the above, the successful Broker will be required to secure quotations from carriers for the Authority within a specific time period. It is of critical importance that the timelines and deadlines that the Authority sets are met. Submission of a

response to this RFP will be conclusive evidence of agreement to meet all terms of this contract, including the deadlines set forth herein. In addition, each Broker who submits a response will be required to attest in writing that it will be able to meet the deadlines that are outlined in this RFP.

The Authority reserves the right to continue with its present insurance broker affiliation for the remainder of any current contract term, structure its programs to relate directly to its underwriters (without brokerage assistance) or award brokerage affiliations to one or more brokers, as it deems may be in its best interest, in accordance with the terms of this RFP.

The Broker(s) will be required to provide any or all of the Services set forth below. If the Broker(s) deems that additional services may be required in connection with the Authority's programs, then the Broker(s) should present those additional services and related cost, if any, in its response and it should note that they are in addition to those required.

The following listing of required services is provided to enable Broker candidates to understand the scope of services required by the Authority and to price their submission accordingly. Under no circumstances are Broker candidates authorized to market any insurances on behalf of the Authority.

## C. Detailed Scope

The successful Broker(s) shall perform the following services as required by the Authority:

## **Insurance Brokerage Services**

1. Design, market and implement the broadest property insurance program at the most reasonable cost that adequately protects the Authority and other designated parties against the risks arising out of the Authority's past, present and future operations. This shall include insurance coverage for Major & Minor Bridge and All Other Property including Boiler & Machinery for both the New Jersey Turnpike, and Garden State Parkway roadways and other operations and other property-related insurance needs of the Authority.

Such programs should be tailored to the Authority's specific needs and risk appetite.

- 2. Identify the data that will need to be submitted to the underwriters, assist the Authority in gathering the data, organize the data into a format that will be most useful for the underwriters, and prepare the submission to the underwriters for review and approval by the Authority.
- 3. Meet with the Authority and its Risk Manager in advance of policy renewals to develop a negotiation strategy for meetings with insurance underwriters. The strategy will

address risks to be covered, markets to be solicited, and insurance limits. Conduct negotiations with interested insurance underwriters, regulatory authorities and others. Negotiations will include establishing the details of policy forms, coverage, premiums, services and terms and conditions. Keep the Authority informed of significant developments in the negotiations. At least ninety (90) days prior to program anniversary, submit a written report stating all pertinent information in summary form, such as:

- a. insured program earned premiums and incurred losses by year and coverage line:
- b. anticipated renewal terms and conditions and other indications of market conditions, trends, and anticipated changes;
- c. identification of problems in areas such as claim handling, safety hazards, uninsured risks;
- d. recommendations for improved program design;
- e. services performed and planned; and
- f. accounting of all income received on the Authority's account and the method by which fees and/or commissions are calculated.
- 4. Before binding the specific insurance coverage the Authority wishes to purchase, disclose in writing:
  - a summary of all quotes and indications sought and received with all pertinent information, or, if the Authority prefers, a copy of all quotes and indications sought and all quotes or indications received in connection with that coverage;
  - b. any interest the broker may have in, or contractual arrangements with, any of the prospective insurers; and
  - c. the maximum amount or percentage rate of compensation which the broker, its parent companies, subsidiaries or affiliates, may receive in connection with the placement of the insurance coverage, if applicable. The broker shall obtain the Authority's written consent to the amount or rate of compensation the broker will receive before coverage is bound.
- 5. Assist the Authority with the evaluation of options received from the insurance market.
- 6. Respond to questions related to coverage and the placement process; provide ongoing coverage analyses and critique of policy language. Obtain answers from underwriters to policy coverage questions.
- 7. Deliver confirmation of coverage being placed. Follow up with insurance carriers for issuance of policies and endorsements and deliver same to the Authority.
- 8. Review all policies, binders, certificates, endorsements or other documents delivered by insurers or intermediaries, within thirty (30) days of receipt, for the purpose of confirming their accuracy and conformity to negotiated specifications and the Authority's instructions and advise the Authority of any errors in, or recommended changes to, such policies.

- 9. Meet, as requested by the Authority, with its representatives to explain coverage and policies. Promptly respond to the Authority's requests for coverage information, analysis of changing market conditions, and assistance in developing procedures for handling loss exposures, and assist the Authority in reporting subsequent changes in underwriting information to insurance companies.
- 10. Verify the accuracy of all rates and premiums charged.
- 11. Provide coverage summaries for all placements.
- 12. Accept premium payments on behalf of and remit premiums to insurers and, where applicable, remit taxes and fees to the relevant authorities.
- 13. Assure that insurance policies are placed with reputable and financially responsible insurers, who possess A. M. Best rating of A-/VII or better and who are licensed in New Jersey or have approved surplus lines insurer eligibility; and monitor published financial information of the Authority's current insurers and alert the Authority when the status of one or more of such insurers falls below minimum financial guidelines.
- 14. Assess the financial soundness of the insurers the broker recommends to provide the Authority coverages based on publicly available information, including that produced by well-recognized rating agencies. Provide the Authority with the broker's factual analysis of such issues.
- 15. Review premium and exposure audits, rating adjustments, retrospective, deductible and other loss-sensitive premium adjustments and dividend calculations and loss data, where applicable.
- 16. Provide the Authority with an annual stewardship report describing, at a minimum, services provided to the Authority over the past year, service objectives for the upcoming year and an estimate of future changes in insurance premium levels and coverage grants.
- 17. Keep the Authority informed of significant changes and or trends in the insurance marketplace, and provide general market intelligence.
- 18. Advise the Authority of proposed changes in broker personnel servicing the Authority and provide alternate personnel if the Authority requests same in its reasonable judgment.
- 19. Assist the Authority in the resolution of any outstanding legacy issues arising from its prior property insurance programs.
- 20. In some cases the use of a wholesale broker may be beneficial to the Authority. Broker will not directly or indirectly knowingly place or renew the Authority's insurance

business through a wholesale broker unless Broker first discloses to the Authority in writing:

- a. any interest Broker has in, or any contractual agreements Broker has with, the wholesale broker; and
- b. any alternatives to using the wholesale broker; and
- c. any compensation that Broker or its corporate parents, subsidiaries or affiliates will receive as a result; and obtain the Authority's consent to do so. If Broker expects to recommend the use of a wholesale broker, any compensation Broker or its corporate parents, subsidiaries or affiliates will receive as a result should also be included in the total compensation provided.

## D. Risk Control Services

- 1. Work with the Authority and its Risk Manager to (i) assess risk exposures (initial and ongoing), and (ii) work with the Authority to design a responsive insurance program.
- 2. Develop and implement risk management strategies, including avoidance/reduction, retention and transfer.
- 3. Review hold harmless indemnification agreements as required in the Authority's contracts. Provide advice to the Authority on the insurance risk management issues arising from its contracts, agreements and leases.
- 4. Review loss causation and frequency/severity patterns to identify opportunities for corrective action and cost reduction.

## E. Claims Management Services

- 1. Consult with the Authority in establishing claims reporting procedures, report claims/losses/occurrences or other events required by insurance policies on the Authority's behalf to the appropriate insurance companies. At the Authority's request, support the Authority's claims position and advocate claims negotiations and settlements favorable to the Authority.
- 2. Arrange for periodic loss runs, showing paid, reserved and incurred losses, to be delivered to the Authority by all underwriters or, alternatively, deliver confirmation of no reported losses.
- 3. Inform the Authority of the reporting requirements for claims, including where claims should be reported and the method of reporting to be used, if applicable.
- 4. Schedule and facilitate periodic claim review meetings. Evaluate policy language and advocate for coverage when unclear. Conduct reserve analysis of open claims as mutually agreed. Assist in developing, presenting, and negotiating first-party losses.

## F. Administrative Services

Process or facilitate certificates or memoranda of insurance.

## G. <u>Loss Control and Safety Services</u>

- 1. Review loss causation and frequency/severity patterns to identify opportunities for corrective action and cost reduction.
- 2. Develop an annual service plan with insurer. Facilitate or conduct surveys of key locations. Review insurer recommendations and advocate alternative measures, as appropriate. Facilitate provision of underwriter RMIS services. Provide security/crisis management consulting services, as requested.

## H. Risk Management Information System Services

Provide the Authority with full access to the broker's online computer service system including assistance in customizing such service to support the Authority's risk management programs. Such system, at a minimum, will provide key information on all insurance policies and losses, both currently and historically and will be in a format to facilitate transfer of all data to the Authority at no additional cost at the request of the Authority.

**End of Section III** 

## SECTION IV - RFP RESPONSE, EVALUATION FACTORS AND CRITERIA

## A. General

- 1. A Proposal is requested from the Proposer. The Proposal will detail the Proposer's experience, personnel, proposed scope and approach, and any other relevant information. The Broker must be able to demonstrate to the Authority that it is thoroughly qualified and experienced to provide the Services outlined in this Section III. Responses must detail the Broker's experience in performing the tasks listed in the Scope of Services. The experience and expertise of the firm, its principals, and professionals should be noted
- 2. All portions of this RFP and the Proposal are considered to be part of the Services Agreement to be entered into between the Authority and the successful Proposer and will be incorporated by reference.
- 3. All the documents listed in the Check List in Section VI must be submitted in order for a Proposal to be considered responsive to this RFP.
- 4. Proposers shall provide copies of audited financial statements or federal income tax returns for their firm for the past three years. Also, Proposers are encouraged to provide current independent financial ratings from New Jersey state and nationally recognized/consensus rating bureaus (e.g. AM Best, Moody's, Standard & Poor's), if applicable.
- 5. Proposers must have served as broker within the last five (5) years for at least one public agency or authority (preferably a transportation agency).
- 6. Proposers shall disclose any material adverse regulatory or governance violations or alleged violations incurred by the broker, including any fines or penalties proposed or paid, within the last five (5) years.
- 7. Proposers may also include any other information pertinent to their organizational reputation and their ability to render superior service to the Authority, such as awards for achievements in service quality, corporate citizenship, environmental stewardship, etc.
- 8. Proposers shall be licensed by the State of New Jersey as insurance brokers for all lines of property and casualty insurance and the successful broker(s) shall maintain such licenses in good standing during the period of its contract with the Authority.
- 9. As the successful Broker(s) will be required to represent the interests of the Authority in the negotiation, placement and servicing of its insurance and risk management programs, proposals submitted by insurance agents will not be considered.

Additionally, any insurance broker candidate that operates as a managing general agent, managing general underwriter or in any similar capacity for any underwriting organization shall fully disclose the nature and extent of its service as such. Such statement shall include confirmation that such service shall not present a conflict of interest with regard to the broker(s) responsibilities to the Authority which shall be paramount under any circumstance.

## B. Proposals

The Scope of Services (Section III) is intended to outline the Authority's needs. The Proposal should thoroughly define the Proposer's proposed scope and approach to the Services. Brokers should respond to each specific requirement below by referring to the item by the Sections, Paragraphs and Subparagraph designations used in this RFP.

## **Required Components of the Proposal:**

- 1. Provide an executive summary of not more than one page identifying and sustaining the basis of your contention that you are the best qualified firm to provide the requested services to the Authority.
- 2. Provide the name, title, business address, e-mail address, telephone number and fax number of the individual the Authority should contact regarding your Proposal.
- 3. Provide a brief description of your firm, its ownership structure and its state/country of incorporation or formation. Describe your firm's physical presence in the State of New Jersey, including the number of offices, the number of employees and the type of business activity conducted in the State. Also, please describe the participation of women and minorities in your firm. Please indicate the percentage of your firm that is owned by women and minorities.
- 4. Set forth fully the anticipated assigned liaison contact, professional and subprofessional staff to be used in providing the Services. Individual's background and resumes should be included, as well as their anticipated respective functions and responsibilities. Sufficient responsible and professional personnel, with complete and capable supporting staff, must be provided to perform the Services.
- 5. Identify any existing or potential conflict of interest, or any relationships that might be considered a conflict of interest, that may affect or involve the provisions of Services to the Authority, including but not limited to conflicts with financial advisors, law firms providing services to the State or the Authority and State employees or Authority employees.
- 6. Describe any pending, concluded or threatened litigation, administrative proceedings or federal or state investigations or audits, subpoenas, or other information requests of or involving your firm or the owners, principals or

- employees thereof during the period beginning January 1, 2012 through December 31, 2013. Describe the nature and status of the matter and the resolution, if any.
- 7. Provide at least three (3) client references where the services provided were comparable to those requested in Section III of this RFP;
- 8. For the last three (3) years, provide overall volume of property/casualty insurance placed as well as percentage of total revenues derived from property and casualty; benefits; other lines.
- 9. Provide a five (5) year history of providing similar services to other public and/or private entities. Indicate the Broker's experience in dealing with underwriting groups or companies and the Broker's degree of independence from insurance company control, citing examples where applicable
- 10. Provide account retention experience for clients similar to the Authority and employee retention experience;
- 11. Provide an explanation of the Broker's and team's understanding of the tasks required for the successful completion for those insurance coverages and services outlined in Section III- Scope of Services;
- 12. Clearly outline the approach that the broker intends to utilize in providing the services outlined in Section III- Scope of Services;
- 13. Provide a written affirmation of the Broker's commitment to quality management, including a description of the broker's established Quality Assurance Program initiatives that would be implemented to assure the Authority that all of the Broker's professionals and support resources operate at optimum levels;
- 14. Provide a written statement of its intent to commit to make a good faith effort to award at least 25% of its Contract to SBE sub-Brokers/subcontractors that are registered with the State of New Jersey, Division of Minority and Women Business Development (See Section II P of the RFP). Indicate past attainment of SBE goals in previous (public or private) contracts.
- 15. Submit a methodology in determining with reasonable certainty all fees, commissions, charges and costs ("Fees") associated with the Services to be provided herein. Disclose any and all policies regarding acceptance of contingency fees. Provide compensation requirements, either by flat rate, or by line of insurance and/or each of the service groupings set forth in Section III, including related services applicable thereto. In addition, brokers should clearly indicate savings offered to the Authority if the broker is chosen to service multiple lines of insurance. The Authority strongly prefers a flat rate, fixed fee brokerage arrangement.

## C. Evaluation Factors and Criteria

The Proposal will be carefully evaluated for conformance with the requirements of this RFP. Selection of a Proposer will be based upon the Proposal. Proposers will be awarded a maximum of 100 points based upon the following factors:

**Points** 

1. Approach to the Services and Understanding the Authority's Needs: 35

Evaluation will include quality and soundness of plan, general comprehension of the requirements to provide the specified services and general competence. Each Proposer is expected to provide a preliminary work schedule showing the estimated number of hours by each staff level and the timing of work. Evaluation will include the Proposer's history in performing work similar in scope to the Services required in Section III, the Proposer's ability to support this project as demonstrated by its proposed staffing given its existing projects, ability to complete specific assignments in timely fashion as demonstrated by similar past projects, and compliance with professional errors and omissions insurance.

## 2. Firm Experience:

20

Evaluation will include the Proposer's experience providing similar services to other entities, especially governmental or other public agencies. Evaluation will also include review of references and financial records.

#### 3. Credentials of Team:

20

Evaluation will include qualifications and relevant experience of key personnel, particularly those involved in day-to-day functions. Proposers should highlight experience on similar assignments and comment on the availability of the staff listed.

#### 4. Fees for the Services:

25

The fees shall include all professional, administrative and clerical services and all out-of-pocket expenses including but not limited to, photo copying, fax, email and computer usage, incurred in connection with the completion of the Services required herein. Travel time or costs are not reimbursable.

#### **End of Section IV**

## SECTION V: INSURANCE AND INDEMNIFICATION

## A. Insurance

Prior to the commencement of any activity pursuant to a contract awarded under this RFP, the Broker shall procure and maintain at its own expense, throughout the term of any resulting contract and until acceptance by the Authority of the Services performed under such contract, or for a duration as otherwise provided herein, from an insurance carrier acceptable to the Authority, the following insurance coverages:

## **Commercial General Liability Insurance**

1. Broker shall maintain Commercial General Liability Insurance (CGL) with a coverage limit of not less than \$1,000,000 each occurrence. CGL insurance shall be written on the latest ISO occurrence form without any added restrictions or diminution in coverage (or a substitute form providing at least equivalent coverage) and shall cover liability for bodily injury and property damage arising from premises, operations, independent contractors, products-completed operations and for liability arising from personal injury and advertising injury, and liability assumed under contract. This insurance shall also provide coverage for mental anguish or other mental injury arising from bodily injury. The insurance shall be endorsed to delete the coverage restriction related to work conducted within fifty (50) feet of a railroad, and the XCU exclusions. "The New Jersey Turnpike Authority and its members, commissioners, officers, agents, employees, guests, consultants and volunteers" shall be included as additional insureds on the latest ISO forms providing such status for ongoing operations and products-completed operations without any added restrictions or diminution in coverage (or substitute forms providing at least equivalent coverage). This insurance shall be endorsed to apply as primary insurance and not contribute with any other insurance or selfinsurance programs afforded to the Authority. This insurance shall be endorsed to waive the insurance carrier's right of subrogation against The New Jersey Turnpike Authority and its members, commissioners, officers, agents, employees, guests, This insurance shall not contain any provision under consultants and volunteers. which claims made by the Authority against the Broker would not be covered due to the operation of an insured versus insured exclusion. With respect to products and completed operations insurance, Broker shall maintain such insurance for a period of not less than three (3) years following the termination of this Contract,

## **Commercial Automobile Liability Insurance**

2. Broker shall maintain Commercial Automobile Liability Insurance covering all vehicles owned or used by Broker with a coverage limit of not less than \$1,000,000 each occurrence. Auto insurance shall be written on the latest ISO form without any added restrictions or diminution in coverage (or a substitute form providing at least equivalent coverage) and shall cover liability for bodily injury and property damage. This insurance shall also provide coverage for mental anguish or other mental injury arising from bodily injury. "The New Jersey Turnpike Authority and its members, commissioners, officers, agents, employees, guests, consultants and volunteers" shall be included as additional insureds. This insurance shall apply as primary insurance and not contribute with any other insurance or self-insurance programs afforded to the Authority. Such insurance shall be endorsed to waive the insurance carrier's right of subrogation against The New Jersey Turnpike Authority and its members, commissioners, officers, agents, employees, guests, consultants and volunteers. [This insurance shall not contain any provision under which claims made by the Authority against the Broker would not be covered due to the operation of an insured versus insured exclusion.

Should the Services to be provided pursuant to this RFP require the Broker or any subcontractors, to transport any hazardous materials, hazardous substances, hazardous wastes and contaminated soils, the Broker shall provide the Authority with evidence of levels of financial responsibility as required by the Motor Carrier Act of 1980 and 49 C.F.R., Part 387. The Broker and/or subcontractor, as the case may be, shall provide the Authority with an Endorsement for Motor Carrier Policies of Insurance for Liability under Sections 29 and 30 of the Motor Carrier Act of 1980 (Form MCS-90) issued by the insurer.

## Workers' Compensation and Employers' Liability Insurance

Broker shall maintain **Workers' Compensation and Employers' Liability Insurance.** Employers' liability coverage shall be in a limit not less than **\$1,000,000 Bodily Injury by Disease Each Employee, \$1,000,000 Bodily Injury by Accident- Each Accident, \$1,000,000 Bodily Injury by Disease – Policy Limit.** Workers' Compensation Insurance shall be provided in accordance with the requirements of the laws of the State of New Jersey and shall include all-states insurance to extend coverage to any state which may be interpreted to have legal jurisdiction. Such policies shall include endorsements to ensure coverage under the U.S. Longshore's and Harborworkers' Compensation Act and Maritime Act (Death on the High Seas Act) where required.

## **Professional Liability Insurance**

3. Broker shall maintain **Professional Liability Insurance** covering its errors and omissions and liability assumed under contract with a coverage limit of not less than \$5,000,000 each occurrence. "The New Jersey Turnpike Authority and its

members, commissioners, officers, agents, employees, guests, consultants and volunteers" shall be included as additional insureds. This insurance shall be endorsed to apply as primary insurance and not contribute with any other insurance or self-insurance programs afforded to the Authority. This insurance shall be endorsed to waive the insurance carrier's right of subrogation against The New Jersey Turnpike Authority and its members, commissioners, officers, agents, employees, guests, consultants and volunteers. This insurance shall not contain any provision under which claims made by the Authority against the Broker would not be covered due to the operation of an insured versus insured exclusion. The required policy limit for this insurance can be provided by a combination of primary and excess coverages, provided that primary coverage shall be not less than \$1,000,000 and that the excess coverage shall be at least as broad as the primary policy.

- 4. Any additional insurance policies necessary to obtain required permits or otherwise comply with applicable law, ordinances or regulations regarding the performance of the Work will be provided upon request of the Authority.
- 5. All insurance policies shall specify that the territorial limits shall be on a worldwide basis or as otherwise agreed with the Authority. All insurance policies shall provide that not less than 30 days advance written notice of cancellation or material change of any insurance referred to therein shall be given by registered mail to the Law Department, New Jersey Turnpike Authority at P.O. Box 5042, 581 Main Street, Woodbridge, New Jersey 07095. All insurance companies providing coverage shall be authorized to do business in the State of New Jersey and maintain an A.M. Best rating of A-VII or better.
- **B.** Any other insurance carried by Broker or subcontractors shall be considered to be primary and any insurance carried by or self-insurance programs afforded to the Authority shall be considered excess and non-contributing with such primary insurance.
- **C.** Any other insurance carried by Broker or subcontractors shall also contain a waiver of subrogation clause in favor of the New Jersey Turnpike Authority and its members, commissioners, officers, agents, employees, guests, consultants and volunteers.
- **D.** Prior to commencing any services under this Contract and thereafter upon the Authority's request, Broker shall furnish the Authority with a certificate(s) of insurance satisfactory to the Authority and, if requested by the Authority, applicable endorsements and/or a certified duplicate copy of the insurance policy(s) required, executed by a duly authorized representative of each insurer, showing compliance with the insurance requirements set forth herein. The Certificates of Insurance shall state that each of the above-required policies has been amended to include the following endorsements and shall be accompanied by copies of the endorsements:

- 1. "The New Jersey Turnpike Authority and its members, commissioners, officers, agents, employees, guests, consultants and volunteers" shall be included as additional insureds." This statement is not required for the Broker's workers' compensation and employers' liability insurance.
- 2. Thirty (30) days' notice of cancellation or material change in coverage shall be given by registered mail to the New Jersey Turnpike Authority as specified above.
- 3. All policies shall contain a waiver of subrogation clause in favor of the New Jersey Turnpike Authority and its members, commissioners, officers, agents, employees, guests, consultants and volunteers.
- 4. With respect to all policies, the other insurance clause under each policy shall be amended to read as follows: "This policy will act as primary insurance and not contribute with policies issued to or self-insurance programs afforded to the New Jersey Turnpike Authority and its members, commissioners, officers, agents, employees, guests, consultants and volunteers"
- 5. All certificate(s) shall be mailed to: Director of Purchasing, Purchasing Department, New Jersey Turnpike Authority, P.O. Box 5042, Woodbridge, New Jersey 07095.
- **E.** In the event that Broker subcontracts any portion of its obligations pursuant to this RFP, Broker shall require such subcontractor to comply with all of the above insurance requirements as if the subcontractor's name were substituted for any reference to Broker. If any subcontractor cannot comply with this requirement, then such subcontractor shall be added under the Broker's policies as an additional insured.

It is agreed and understood by the parties that the obligation of the Broker to obtain and maintain insurance policies required in accordance with this RFP is an essential term of the RFP and that the Authority relies on the Broker to perform such obligation. The parties further acknowledge and agree that the failure of the Authority to require strict compliance with all the terms and conditions regarding insurance, as set forth in this RFP, and as evidenced by any Certificates of Insurance, Slips and/or Binders, copies of insurance policies, or otherwise, shall not constitute a waiver or amendment of any of the terms, conditions and requirements of this RFP regarding the provision of insurance coverage by the Broker.

The Broker shall ensure that the activities to be performed under this RFP do not violate the terms and conditions of any insurance policy which is or may be provided by the Broker hereunder, and that it shall take all measures necessary to avoid any actions which may lead to cancellation or voidance of such insurance policies.

**F**. In the event that the Broker fails or refuses to maintain or renew any insurance policy required to be maintained herein, or if such policy is cancelled or modified so that the insurance does not meet the requirements contained herein, the Authority may refuse to

make payment of monies due under this RFP. The Authority in its sole discretion may use such monies to purchase insurance on behalf of the Broker or subcontractor. During any period when the required insurance is not in effect, the Authority may suspend performance of the Agreement. If the Agreement is so suspended, no additional compensation or extension of time shall be due on account of such suspension. The Authority may waive or modify any insurance requirement set forth herein.

Due to future changes in economic, financial, risk and/or insurance market conditions the Authority at its discretion may modify the above stated insurance requirements

- G. NOTWITHSTANDING THAT MINIMUM AMOUNTS OF INSURANCE COVERAGE CARRIED OR REQUIRED TO BE CARRIED BY THE BROKER ARE SPECIFIED HEREIN, THE LIABILITY OF THE BROKER SHALL NOT BE LIMITED TO THE AMOUNTS SO SPECIFIED AND SHALL EXTEND TO ANY AND ALL LIABILITY IN EXCESS OF THE INSURANCE COVERAGES SO PROVIDED NOR SHALL THESE MINIMUM LIMITS PRECLUDE THE AUTHORITY FROM TAKING ANY ACTION AVAILABLE TO IT UNDER THE PROVISIONS OF THE CONTRACT OR OTHERWISE IN LAW.
- **H.** Terms and Deductibles. The Broker shall be responsible for any deductible or self-insured retention, exclusions or lack of coverage in the insurance policies described above. Any deductible or self-insured retention greater than \$5,000 per occurrence must be disclosed to and approved by the Authority. The Authority reserves the right to require than any deductible or self-insured retention be no greater than \$5,000 per occurrence.

**End of Section V** 

## SECTION VI: CHECKLIST AND EXHIBITS

## **CHECKLIST OF ITEMS**

## THE FOLLOWING ITEMS MUST BE SUBMITTED WITH YOUR PROPOSAL ALONG WITH THIS CHECKLIST ITSELF:

## CHECK OFF AS READ, SIGNED & SUBMITTED

	CHECK LIST	
<b>A.</b>	MANDATORY EQUAL EMPLOYMENT OPPORTUNITY LANGUAGE (Professional Services)	
В.	AFFIRMATIVE ACTION INFORMATION SHEET	
C.	AFFIDAVIT OF MORAL INTEGRITY	
D.	OWNERSHIP DISCLOSURE FORM	
Е.	VENDOR FIRM DISCLOSURE FORM – EXECUTIVE ORDER 129	
F.	DISCLOSURE OF INVESTMENT ACTIVITIES IN IRAN	
G.	NOTICE TO ALL PROPOSERS SET-OFF FOR STATE TAX	
Н.	NJ ELECTION LAW ENFORCEMENT COMMISSION REQUIREMENT FOR DISCLOSURE OF POLITICAL CONTRIBUTIONS	
I.	AFFIDAVIT OF NON-COLLUSION	
J.	NJ BUSINESS REGISTRATION CERTIFICATE	
K.	SMALL BUSINESS ENTERPRISE/MINORITY BUSINESS ENTERPRISE/WOMAN BUSINESS ENTERPRISE FORM	
L.	SMALL BUSINESS ENTERPRISE FORM SBE FORM PROPOSED SCHEDULE OF SMALL BUSINESS ENTERPRISE PARTICIPATION	
M.	INSURANCE (see Section V of RFP) for Insurance Requirements for the Services Agreement) Submit proof of insurance- either certificate of insurance or letter from broker with proposal.	

(Firm)	(Title)		
(Signature)	(Date)		
(Name – please print or type)	(Telephone Number/Fax Number		

## **EXHIBIT A**

## AFFIRMATIVE ACTION INFORMATION SHEET

IN ACCORDANCE WITH THE TERMS OF THE ATTACHED SERVICES AGREEMENT PROPOSERS ARE REQUIRED TO SUBMIT ONE OF THE FOLLOWING FORMS RELATING TO COMPLIANCE WITH AFFIRMATIVE ACTION REGULATIONS. PLEASE COMPLETE AND RETURN THIS FORM WITH THE PROPOSAL.

1.	The Proposer has submitted a Federal Affirmative Action Plan Approval which consists of a valid letter from the Office of Federal Contract Compliance Programs (Good for one year of the date of letter).
	YESNO  If Yes, a photo copy of the Letter of Approval is to be submitted with the bid.  (OR)
2.	The Proposer has submitted a Certificate of Employee Information Report pursuant to ( <i>N.J.A.C.</i> 17.27-1.1) and The State Treasurer has approved said report.
	YES NO If Yes, a photo copy of the Certificate is to be submitted with the bid. (Expiration Date on Certificate)
	Certificate of Approval Number(OR)
3.	If Proposer has already submitted the Employee Information Report form to the States Affirmative Action Office, please return a copy of it with the bid.
	If you are the <u>successful</u> Proposer and have none of the above, please contact the Procurement and Materials Management Department at <b>(732) 750-5300 ext. 8628</b> within five (5) days of notification of award for AA-302 Form. This AA-302 Form must be forwarded to the <u>States Affirmative Action Office</u> with the Authority's copy (Pink) returned to the Authority's Procurement and Materials Management Department.
	ignature below certifies that one of the above forms of Affirmative Action evidence has been tted, and all information contained above is correct to the best of my knowledge.
Signed	d Date Signed
Print 1	Name and Title
Propos	sers Company Name
Addre	SS
Telepl	none Number Fax Number

## EXHIBIT B

## MANDATORY EQUAL EMPLOYMENT OPPORTUNITY LANGUAGE N.J.S.A. 10:5-31 et seq., N.J.A.C. 17:27

## GOODS, PROFESSIONAL SERVICES AND GENERAL SERVICES AGREEMENTS

During the performance of the Services Agreement, the Contractor agrees as follows:

- A. The contractor or subcontractor, where applicable, will not discriminate against any employee or applicant for employment because of age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex. Except with respect to affectional or sexual orientation and gender identity or expression, the contractor will ensure that equal employment opportunity is afforded to such applicants in recruitment and employment, and that employees are treated during employment, without regard to their age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex. Such equal employment opportunity shall include, but not be limited to the following: employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the Public Agency Compliance Officer setting forth provisions of this nondiscrimination clause.
- B. The contractor or subcontractor, where applicable, will, in all solicitations or advertisements for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity, or expression, disability, nationality or sex.
- C. The contractor or subcontractor will send to each labor union, of with which it has a collective bargaining agreement, a notice to be provided by the agency contracting officer, advising the labor union of the contractor's commitments under this chapter and shall post copies of the notice in conspicuous places available to employees and applicants for employment.
- D. The contractor or subcontractor where applicable agrees to comply with any regulations promulgated by the Treasurer pursuant to *N.J.S.A.* 10:5-31 *et seq.*, as amended and supplemented from time to time and the Americans with Disabilities Act.
- E. The contractor or subcontractor agrees to make good faith efforts to meet targeted county employment goals established in accordance with *N.J.A.C.* 17:27-5.2.
- F. The contractor or subcontractor agrees to inform in writing its appropriate recruitment agencies including, but not limited to, employment agencies, placement bureaus, colleges, universities, labor unions, that it does not discriminate on the basis of age, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity, or expression, disability, nationality or sex, and that it will discontinue the use of any recruitment agency which engages in direct or indirect discriminatory practices.
- G. The contractor or subcontractor agrees to revise any of its testing procedures, if necessary, to assure that all personal testing conforms to the principles of job-related testing, as established by the statutes and court decisions of the State of New Jersey and as established by applicable Federal law and applicable Federal court decisions.

- H. In conforming with the targeted employment goals, the contractor or subcontractor agrees to review all procedures relating to transfer, upgrading, downgrading and layoff to ensure that all such actions are taken without regard to age, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity, or expression, disability, nationality or sex, consistent with the statutes and court decisions of the State of New Jersey, and applicable Federal law and applicable Federal court decisions.
- I. The Contractor shall submit to the public agency, after notification of award but prior to execution of a goods and Services Agreement, one of the following three documents:
  - i. Letter of Federal Affirmative Action Plan Approval
  - ii. Certificate of Employee Information Report
  - iii. Employee Information Report Form AA302 (electronically provided by the Division and distributed to the public agency through the Division's website at <a href="https://www.state.nj.us/treasury/contract\_compliance">www.state.nj.us/treasury/contract\_compliance</a>)

The contractor and its subcontractor shall furnish such reports or other documents to the Division of Purchase & Property, CCAU, EEO Monitoring Program as may be requested by the office from time to time in order to carry out the purposes of these regulations, and public agencies shall furnish such information as may be requested by the Division of Purchase & Property, CCAU, EEO Monitoring Program for conducting a compliance investigation pursuant to **Subchapter 10 of the Administrative Code** at *N.J.A.C.* 17:27

The parties to the Services Agreement do hereby agree that the provision of *N.J.S.A.* 10:5-31 *et seq.* dealing with discrimination in employment on public contracts, and the rules and regulations promulgated pursuant thereunto, are hereby made a part of the Services Agreement and are binding upon them.

Submitted by:	
Firm Name: _	
Ву:	
Title:	
Date:	

## EXHIBIT C AFFIDAVIT OF MORAL INTEGRITY

STATE OF			
COUNTY OF	Ss:		
I,	_, the	(Pres., Vice Pres., Owner	/Partner) of
	(Prop	oser), being first duly sworn, deposes	and says:
1. That the Proposer wishes to be provided in accordance with the l		l integrity in accordance with the serv	ices to be rendered/goods
2. That as of the date of signing this are involved in any Federal, State or except as follows: ( <b>If none, so sta</b> )	other Governmental		
3. Proposer further states that ever engaged in any violation of a Fed guilty, <i>non vult</i> or <i>nolo contendere</i> to a any nature regarding work on the Agree	leral or State Crimin any violation of a Fo	ederal or State Criminal Statute; or ev	ricted, or entered a plea of er engaged in violation of
4. That Proposer authorizes necessary to verify any statement made		other agency to supply the Author Moral Integrity.	ity with any information
5. That as of the date of sign none, so state).	ning this Affidavit, o	outstanding liens filed against this Pro	oposer are as follows: (if
6. That the undersigned, bein with the operations of said Proposer, h Moral Integrity and that the same are to	ave full knowledge		
7. That this Affidavit of Mor provider of goods and/or services, kr statements herein contained.	~ .	e to induce the Authority to accept the New Jersey Turnpike Authority rel	
Sworn and Subscribed to Before Me T	his		
Day of20_		Signature	-
Notary Public		Title	(Corporate Seal)

## EXHIBIT D

## Ownership Disclosure Form

	ow	NERSHIP DISC	CLOSURE FORM			
DIVISION OF P STATE OF NEW 33 W. STATE S' PO BOX 230	OF THE TREASURY PURCHASE & PROPERTY		BIDDER:			
	NS: Provide below the names, home ad		s held and any ownership interest	t of all officers of the f	irm named abo	ove, If
	additional space is necessary, pro	ovide on an attached sheet.		OWNERS	HIP INTERE	ST
NAME	HOME ADDRESS	DATE OF BIRTH	OFFICE HELD	(Shares Owned o		
owner having a 10 <sup>th</sup> interest in that corr firm, enter "None	Provide below the names, home addresses for greater interest in the firm named above overation or partnership. If additional space is below. Complete the certification at the fany, where appropriate, and complete the c	e. If a listed owner is a corporation of this form, if this form, if this form is the corporation of this form.	on or partnership, provide below the tion on an attached sheet. If there ar-	same information for the e no owners with 10% of Purchase Bureau in conne	holders of 10% r more interest ction with anoth HIP INTERES	or more In your ner bid,
		COMPLETE ALL QU			YES_	<u>NO</u>
	st five years has another company or co lete and attach a separate disclosure fo			bove?		
	n or entity listed in this form or its atta sons matter by the State of New Jersey unce					
any agency of	n or entity listed in this form or its atta government from bidding or contracti or each instance	chments ever been suspended ng to provide services, labor,	, debarred or otherwise declared material, or supplies? (If yes, ali	ineligible by tach a detailed		
	any criminal matters or debarment proves, attach a detailed explanation for ed		ne firm and/or its officers and/or	managers are		
held or applie	ral, State or Local license, permit or otl d for by any person or entity listed in the pecifically seeking or litigating the issu	his form, been suspended or re	evoked, or been the subject or an	y pending		
are true and compobligation from information confecognize that I as State at its option I, being duly auth	ON: I, being duly sworn upon my oath, I blete. I acknowledge that the State of New the date of this certification through the fained herein. I acknowledge that I am a m subject to criminal prosecution under the may declare any contract(s) resulting from orized, certify that the information supplies.	w Jersey is relying on the inform e completion of any contracts tware that it is a criminal offens the law and that it will also cons this certification void and ur ted above, including all attached	nation contained herein and thereby with the State to notify the State te to make a false statement or missitute a material breach of my agreenforceable.  I pages, is complete and correct to	y acknowledge that I an in writing of any chan representation in this cer ement(s) with the State the best of my knowled	n under a contages to the ans tiffication, and of New Jersey ge, I certify tha	inuing wers or if I do so, I and that the
	ents made by me are true. I am aware tha	, ,	ents made by me are willfully false	, I am subject to punishi		`
					(Signatu	ire)
		PRINT OR TYPE:			(Name)	
FEIN/SSN#:		PRINT OR TYPE:			(Title)	

1

Date

PB-ODF.1 R4/29/96

## **EXHIBIT E**

## VENDOR DISCLOSURE FORM

Please be advised that, the New Jersey Turnpike Authority (the "Authority") has developed this form under the policy and procedures in accordance with *N.J.S.A.* 52:34-13.2. Under this order, the Authority must consider the requirements of New Jersey's contracting laws, the best interests of the State of New Jersey and its citizens, as well as applicable federal and international requirements.

The Authority shall insure that all Proposers seeking to enter into the Services Agreement in which services are procured on his behalf must disclose:

- a. The location by country where the services under the Services Agreement will be performed; and
- b. Any subcontracting of services under the contract and the location by country where the subcontracted services will be performed.

LOCATION BY COUNTRY WHERE SERVICES UNDER THE SERVICES AGREEMENT WILL BE PERFORMED:

The Proposer

-	(Location by Country)
Name:	
Address:	
Title:	
Subcontractor:	(Leasting lea Country)
Name:	(Location by Country)
Address:	
Title:	
I certify that all information is t	rue and correct to the best of my knowledge.
Droposor	Title

## **EXHIBIT F**

## DISCLOSURE OF INVESTMENT ACTIVITIES IN IRAN

RFP N	Number:	Proposer:
or rene one of New J Direct as may	ew a contract must complete the certifical the person or entity's parents, subsidiaries ersey Department of the Treasury as a poor finds a person or entity to be in violation by be appropriate and provided by law, ru	or entity that submits a bid or proposal or otherwise proposes to enter into tion below to attest, under penalty of perjury, that the person or entity, or ies, or affiliates, is not identified on a list created and maintained by the erson or entity engaging in investment activities in Iran. If the Executive on of the principles which are the subject of this law, s/he shall take action alle or contract, including but not limited to, imposing sanctions, seeking a party in default and seeking debarment or suspension of the person or
	fy, pursuant to Public Law 2012, c. 25 t a proposal:	s, that the person or entity listed above for which I am authorized to
		0,000,000 or more in the energy sector of Iran, including a person or entity gas tankers, or products used to construct or maintain pipelines used to the energy sector of Iran,
	AND	
		s \$20,000,000 or more in credit to another person or entity, for 45 days or e credit to provide goods or services in the energy sector in Iran.
subside descrii of per penalt PART You n	liaries, or affiliates has engaged in ption of the activities must be provided jury. Failure to provide such will resuies, fines and/or sanctions will be assess 2: PLEASE PROVIDE FURTHER INFORMS provide a detailed, accurate and prairies or affiliates, engaging in the in	ble to make the above certification because it or one of its parents, the above-referenced activities, a detailed, accurate and precise in part 2 below to the New Jersey Turnpike Authority under penalty lt in the proposal being rendered as non-responsive and appropriate sed as provided by law.  ORMATION RELATED TO INVESTMENT ACTIVITIES IN IRAN recise description of the activities of the proposer, or one of its parents, evestment activities in Iran outlined above by completing the boxes
Name:		Relationship to Proposer:
Descri	ption of Activities:	
Durati	on of Engagement:	Anticipated Cessation Date:
Propos	ser Contact Name:	Contact Phone Number:
attachi certific inform certific of info misrep that it	ments thereto to the best of my knowled ration on behalf of the above-referenced position contained herein and thereby acknowled the completion of any contrarmation contained herein. I acknowledge resentation in this certification, and if I do	ath, hereby represent and state that the foregoing information and any lige are true and complete. I attest that I am authorized to execute this erson or entity. I acknowledge that the State of New Jersey is relying on the nowledge that I am under a continuing obligation from the date of this acts with the State to notify the State in writing of any changes to the answers that I am aware that it is a criminal offense to make a false statement or o so, I recognize that I am subject to criminal prosecution under the law and my agreement(s) with the State of New Jersey and that the State at its option rtification void and unenforceable.
Full N	ame (Print):	Signature:
Title:		Date:

#### **EXHIBIT G**

## NOTICE TO ALL PROPOSERS SET-OFF FOR STATE TAX

Please be advised that pursuant to P.L. 1995. c. 159, effective January 1, 1996 and notwithstanding any provision of the law to the contrary, whenever any taxpayer, partnership, or S corporation under the Agreement to provide goods or services or construction projects to the State of New Jersey or its agencies or instrumentalities, including the legislative and judicial branches of State government, is entitled to payment for those goods or services or construction projects and at the same time the taxpayer, or the partner or shareholder of that entity, is indebted for any State tax, the Director of the Division of Taxation shall seek to set-off that taxpayer's, partner's or shareholder's share of the payment due to the taxpayer, partnership, or S corporation. The amount of set-off shall not allow for the deduction of any expenses or other deductions which might be attributable to a partner or shareholder subject to set-off under this act. No payment shall be made to the taxpayer, the provider of goods or services, or the contractor or subcontractor of construction projects pending resolution of the indebtedness.

The Director of Division of Taxation shall give notice to the set-off to the taxpayer, the provider of goods or services, or the contract or subcontractor of construction projects and provide an opportunity for a hearing with thirty (30) days of such notice under the procedures for protests established under R.S. 54:49-18. No requests for conference, protest or subsequent appeal to the Tax Court from any protest under this section shall stay the collection of the indebtedness. Interest that may be payable by the State pursuant to P.L. 1987, c. 184 (c.52:32-32et seq.) to the taxpayer, the provider of goods or services, or the contractor or subcontractor of construction projects shall be stayed.

I HAVE BEEN ADVISED OF THIS NOTICE.
COMPANY
SIGNATURE
NAME
TITLE
DATE

#### **EXHIBIT H**

## NEW JERSEY ELECTION LAW ENFORCEMENT COMMISSION REQUIREMENT FOR DISCLOSURE OF POLITICAL CONTRIBUTIONS

All business entities are advised of their responsibility to file on annual disclosure statement of political contributions with the New Jersey Election Law Enforcement Commission (ELEC) pursuant to N.J.S.A. 19:44A-20.27 if they receive in excess of \$50,000.00 from public entities in a calendar year. Business entities are responsible for determining if filing is necessary. Additional information on this requirement is available from ELEC at 888-313-3532 or at www.elec.state.nj.us

## DISCLOSURE OF CONTRIBUTIONS TO NEW JERSEY ELECTION LAW ENFORCEMENT COMMISSION IN ACCORDANCE WITH N.J.S.A. 19:44A-2027

STATE OF				
COUNTY OF	:SS			
I,	of the	of	in the County of	
	and the State of	of full a	age, being duly sworn according to law of	on my
oath depose and say tha	at:			
I am(Name	, a	(Title, Position,	in the firm of etc.)	
and that the Proposer as the New Jersey Election excess of \$50,000.00 responsible for determinant and correct, and instatements contained in for the Services.  If further warrant that Agreement upon an agent the statement and agreement are as the statement and the statement and the statement are as the statemen	cknowledges our responsibilition Law Enforcement Committee from public entities in a call ning if filing is necessary and made with full knowledge the said Proposal and in statement of the proposal	ty to file an annual di ission (ELEC) pursu lendar year. I furthed that all statements cohat the New Jersey ents contained in this y has been employed commission, percentitted by law.	ecuted said Proposal with full authority sclosure statement of political contribute ant to <i>N.J.S.A.</i> 19:44A-20.27 if in recent acknowledge that business entities a contained in said Proposal and in this affirmpike Authority relies upon the true affidavit in awarding the Services Again or retained to solicit or secure such tage proposerage, or contingent fee, exceptions.	ions with eipt of in re solely idavit are th of the greement
			me:	
Subscribed and Sworn	to before me this	day of	20	
Notary Public	of		My Commission Expires:	_

## **EXHIBIT I**

## AFFIDAVIT OF NON-COLLUSION

STATE OF

COUN	: ΓΥ OF :		
	The undersigned, being duly sworn according to l	law, deposes and says:	
1.	that said Proposer has not colluded, conspired, of person, to put in a sham Proposal or to refrain fredirectly or indirectly, sought by agreement or collude price of affiant or of any other Proposer, or to of any other Proposer, or to secure any advantage	osal, that such Proposal is genuine and not collust connived, or agreed, directly or indirectly, with a comparticipating in this solicitation, and has not, flusion, or communication or conference, with any of fix any overhead, profit, or cost element of said pages against the New Jersey Turnpike Authority ("greement; and that all statements in said Proposal a	ny Proposer or in any manner, y person, to fix price, or of that Authority"), or
2.	conspiracy or collusion with respect to proposin Such act or conviction does not automatically suspension or grounds for consideration by the A Services Agreement to such a Proposer on the ba any act prohibited by state or federal law involving	iable for any act prohibited by state or federal g or bidding on any public contract within the ladisqualify a Proposer, but may be grounds for authority as to whether the Authority should declines of a lack of responsibility. If Proposer has been g collusion with respect to proposing or bidding bull attach an explanation of the circumstances such	ast three years. administrative ne to award the en convicted of on any public
	-	FIRM NAME	
	-	NAME	
	-	TITLE	
Subscribefore i	bed and sworn to and me this day , 20	SIGNATURE	

## **EXHIBIT J**

# NJ DIVISION OF REVENUE BUSINESS REGISTRATION [Attach]

For information regarding the New Jersey Division of Revenue Business Registration Requirement, Proposers can contact the Bureau of Client Registration at (609) 292-9292.

If you wish to file your application online, you may do so by visiting the following website: <a href="http://www.nj.gov/treasury/revenue/forms/njreg.pdf">http://www.nj.gov/treasury/revenue/forms/njreg.pdf</a>

#### **EXHIBIT K**

## SMALL BUSINESS ENTERPRISE / MINORITY BUSINESS / WOMAN OWNED BUSINESS

## SMALL / MINORITY / WOMAN BUSINESS ENTERPRISE FORM

If Proposer is registered with the State of New Jersey as a Small Business Enterprise (SBE), and/or Certified as a Woman Business Enterprise (WBE) or Minority Business Enterprise (MBE) you must send a copy of the Registration/ Certification Form with your Proposal. Please check off the gross receipt category of your business if registered as an SBE

• SBE CATEGORY 1	\$0- \$500,000			
• SBE CATEGORY 2	\$500,001 thru \$5,000,000			
• SBE CATEGORY 3	\$5,000,001 thru \$12,000,000			
NOT APPLICABLE				
SBE Registration #				
Please check below if applicable				
Woman Business Enterprise Minority Business Enterprise		rprise		
Proposer Name: _				

## **EXHIBIT** L

## SMALL BUSINESS ENTERPRISE FORM

## SBE FORM -- PROPOSED SCHEDULE OF SMALL BUSINESS ENTERPRISE PARTICIPATION

# SMALL BUSINESS ENTERPRISE FORM SBE FORM -- PROPOSED SCHEDULE OF SMALL BUSINESS ENTERPRISE PARTICIPATION

	NAME & ADDRESS OF SBE (SUB)CONSULTANT SUPPLIER	TYPE OF WOR PERFORMED	K TO BE	ESTIMATED PERCENTAGE OF (SUB)CONSULTANT WORK
		(Attach addition	onal sheet if necessa	ry)
Pı	roposer (Print Name)	_	Proposer's SBE Lia	ison officer (if applicable)
				Telephone Number

All Proposers <u>must</u> complete and submit this form with their Proposal (if no subcontracting is involved state so.)

## **EXHIBIT M**

[Attach Certificate of Insurance or Letter from Broker]

## **APPENDICES**

- 1. Draft Services Agreement
- 2. State Contractor Political Contribution Compliance Public Law 2005, Chapter 51 and Executive Order 117

# **APPENDIX 1**DRAFT SERVICES AGREEMENT

## AGREEMENT FOR \_INSURANCE BROKER SERVICES\_\_\_\_\_

THIS SERVICES AGREEMENT (the "Agreement") is dated and effective, 2014_by and between the New Jersey Turnpike Authority, a body corporate and politic of the State of New Jersey,
with its principal offices located at 581 Main Street, Woodbridge, New Jersey 07095 (the "Authority");
and, a of the State of, having its principal offices at (the"Broker"").
WITNESSETH:
WHEREAS, the Authority requires the services of a professional firm with adequate staff and experience to provide_Insurance Brokerage Services; in accordance with a Request for Proposal, dated as of(collectively, with all addenda, the "RFP", attached hereto as Exhibit A); and
WHEREAS, the Broker is a professional company which is proficient in and has submitted to the Authority a written proposal, gated; and
WHEREAS, the Broker was invited to make an oral presentation to the Authority on, following which the Broker was further invited to submit a best and final offer ("BAFO"); and
WHEREAS, on, the Broker submitted in writing a BAFO which clarified and expanded upon the statements contained in the aforesaid proposal (collectively, with the initial proposal dated,2014, the "Proposal", attached hereto as Exhibit B); and
WHEREAS, the Authority evaluated the Proposal in accordance with the criteria stated in the RFP and, after comparison with other submitted proposals was deemed to be the most advantageous to the Authority; and
WHEREAS, on the Authority adopted Agenda Item awarding a professional services contract to theBroker; and
<b>WHEREAS</b> , the Authority wishes to memorialize and enter into this Agreement with the Broker setting forth the terms and conditions of the parties' rights and obligations with respect to the procurement of the services as hereinafter defined;
<b>NOW THEREFORE,</b> in consideration of the mutual covenants contained herein, the parties agree as follows:

## 1. **DEFINITIONS.**

"Authority" shall mean the New Jersey Turnpike Authority as established in accordance with N.J.S.A. 27:23-1, <i>et seq.</i> , and shall be the members of the Authority acting in accordance with said statute.
"Broker" shall mean Insurance Broker, with its principal offices located at
"CompletionBroker" shall mean the Broker that the Authority selects and uses, pursuant to Section 8 of the Agreement, to complete the Services upon termination of the Broker pursuant to Section 7 hereof.
"Director" shall refer to the Authority's [department head] or his/her designee acting on his/he behalf as employees of the Authority with regard to this Agreement.
"Services" shall refer toInsurance Brokerage Services in accordance with the Proposal and the RFP. The RFP and the Proposal are incorporated by reference into this Agreement and attached thereto as Exhibits A and B, respectively.
All other defined terms as used in this Agreement and not defined herein shall have the same meaning as defined and used in the RFP (Exhibit A) or the Proposal (Exhibit B), as the case may be.  2. COMPENSATION.
(a) The authorized amount of compensation to be paid to the Broker under this Agreement shall be a [fixed] fee of \$ for [and an amount not to exceed \$ for ] in accordance with the Proposal. Payments shall include all professional fees, administrative service fees and all material expenses. The Authority shall have the right to audit all payroll and direct costs or expenses of the Broker in accordance with Section 11 of this Agreement. The Broker shall keep available, for Authority inspection, records of all costs and expenses for a period of not less than five (5) years after the term of this Agreement.
(b) No increase in the fees or expenses set forth in Section 2(a) hereof shall take effect unless such increased fees or expenses are approved by the members of the Authority in accordance with the statutes and laws of the State of New Jersey. The Broker acknowledges and agrees to it responsibility to maintain control of all fees and expenses, and further acknowledges and agrees that the total compensation in the amount of \$ is a total amount not to be exceeded and it sufficient to complete the Services under the terms of this Agreement.
(c) Any payments made to the Broker by the Authority under the terms of this Agreement shall not be deemed a waiver of the Authority's right to seek damages for remediation in the event there are any deficiencies in the Services.
(d) In the event of any conflicting claim or claims by the Brokerregarding the right to receive

determined by the Authority, until such dispute, or disputes, be finally resolved to the reasonable satisfaction of the Authority.

3. STANDARD OF CARE. The Director may disapprove any item of Service rendered by the

payments that may be due, or to become due, from the Authority under the terms of this Agreement, the Authority may withhold the amount of payments pertinent to such conflicting claim or claims, as

Broker as set forth herein. The Broker represents and warrants that it shall exercise that degree of care and skill ordinarily exercised under similar circumstances by members of its profession performing the kind of services hereunder and practicing in the same or similar locality at the same time. In the event of non-fulfillment of the foregoing warranty, upon written demand of the Authority, the Broker shall perform such corrective services (within the original scope of work) as may be necessary to conform to the foregoing warranty; provided further however, it is understood that the Director shall have the right throughout the term of the Agreement to review the Broker's work and request reasonable remedial efforts and corrections, provided that such changes or corrections are substantially consistent with the RFP and the Proposal, and are limited to ensuring that the Broker has provided the Services in accordance with the requirements of this Agreement and this standard of care. All costs incurred by the Broker in performing any corrective Services shall be borne by the Broker.

- **SERVICES.** The Broker represents itself to be experienced and competent to perform the Services in accordance with the requirements of this Agreement and the Standard of Care set forth in Section 3 herein. The Broker agrees that the Services to be performed hereunder shall be those specified in the RFP and the Proposal. Should any ambiguity or conflict exist among the Agreement, the RFP, and the Proposal in the interpretation, scope or content of any term or condition, the language in the body of each of these documents shall supersede one another and control according to the hierarchy set forth in Section 25.
- 5. TERM. This Agreement shall be in effect for a period of \_\_\_\_\_year(s) from the effective date of this Agreement. This Agreement also provides the Authority with the option for\_\_\_\_\_additional (1) year extension(s) of the Services with the concurrence of the Broker for additional services necessary or incidental to the subject matter of this Agreement. During the term of the Agreement the Authority will have the right to procure additional services at the pricing and in conformity with the Services outlined in the Proposal.
- **6. PERSONNEL.** The Broker agrees that the key personnel identified in the Proposal will be those individuals that are assigned to the Services, and that the assignment of such individuals is a material term of this Agreement. The Broker agrees to promptly notify the Authority in writing of the identity of any individuals that it desires to assign to perform the Services as a replacement for, or in addition to, the key individuals named and listed in the Proposal. All replacements shall be subject to the approval of the Authority; <u>provided, however</u>, that such approval will not be unreasonably withheld if any replacement possesses qualifications and experience that are equal to, or greater than, the subject of the replacement.
- **7. TERMINATION.** This Agreement at the discretion of the Authority may be terminated or suspended by the parties pursuant to the following terms and conditions;
- (a) The Authority may terminate the Agreement as follows:
  - (i) Immediately upon failure by the Broker to remedy a material breach of its obligations under of this Agreement within five (5) days of the date of written notice from the Authority of such material breach;
  - (ii) For convenience, upon thirty (30) days prior written notice by Authority;
  - (iii) If the Broker shall become insolvent or make an assignment for the benefit of the creditors or files a voluntary petition in bankruptcy, or if any involuntary petition in bankruptcy is filed against the Broker and the act of bankruptcy alleged is not removed or dismissed within sixty (60) days;

(iv) Immediately upon the indictment of an owner of Broker.

Then and in such case, the Authority may at its option forthwith terminate this Agreement;

- (b) The Broker may terminate the Agreement as follows:
  - (i) Upon thirty (30) days prior written notice to the Authority from the Broker upon failure to remedy a material breach of its obligations under this Agreement within thirty (30) days of the written notice from the Broker to cure such material breach;
- **8. RIGHTS UPON TERMINATION.** In the event of a termination, pursuant to Section 7 hereof, the total amount paid to the Completion Broker exceeds the compensation stated in this Agreement, the Broker shall pay the Authority any reasonable excess cost incurred by the Authority as a result of engaging the Completion Broker.
- 9. **OBLIGATION FOR TRANSITION.** At such time as this Agreement is terminated, whether pursuant to Section 7 hereof or by the expiration of the term and/or extension of the term pursuant to Section 5 hereof, the Broker will make all reasonable efforts, in cooperation with the Authority and such parties as may be selected by the Authority to perform the Services after the termination of this Agreement in order to effect a smooth transition of services. In furtherance of this commitment, the Broker shall, for example, but without limitation, retain and timely transfer all relevant files (including electronic files) to the appropriate recipient, confer with the Authority, and with any other party at the Authority's instruction.
- 10. FORCE MAJEURE. Neither party shall be liable for any delays or failure in performance due to causes beyond its control, including but not limited to, acts of any government, war, natural disasters, strikes, civil disturbances, fires, equipment failure or failures of third parties to provide (or delays in so providing) equipment, software or services. The parties shall act, to the extent reasonably possible, to minimize any such delays. In the event either party is subject to delays due to such a cause for more than sixty (60) days, either party may, at its option, terminate this Agreement for convenience upon written notice to the other, or, upon mutual agreement, extend the time for performance by the period of time equal to the time lost, whether the delay is less than sixty (60) days or not.

## 11. **RIGHT TO AUDIT.** Broker shall:

- (a) Permit during ordinary business hours for the term of this Agreement and for a period of five (5) years after final acceptance of the Services, the examination and audit by the officers, employees and representatives of the Authority of such records and books relating to the Services and also any records and books of any company which is owned or controlled by the Broker, or which owns or controls the Broker, if said company performs services similar to those performed by the Broker anywhere in the State of New Jersey.
- (b) If any audit pursuant to Section 11(a) requires the Authority's officers, employees and representatives to travel outside the State of New Jersey to the Broker's principal place of business where the Broker's records and books are maintained, then the Broker shall bear the additional cost of the audit.
- (c) The Authority shall provide reasonable prior notice to the Broker of any anticipated audit under this Section.
- **12. INSURANCE.** The Broker shall procure and maintain at its own expense, for the entire term of the Agreement, insurance for liability for damages imposed by law, in accordance with Section V of the RFP.

NOTWITHSTANDING THAT MINIMUM AMOUNTS OF INSURANCE COVERAGE CARRIED OR REQUIRED TO BE CARRIED BY THE BROKER ARE SPECIFIED HEREIN, THE LIABILITY OF THE BROKER SHALL NOT BE LIMITED TO THE AMOUNTS SO SPECIFIED AND SHALL EXTEND TO ANY AND ALL LIABILITY IN EXCESS OF THE INSURANCE COVERAGES SO PROVIDED NOR SHALL THESE MINIMUM LIMITS PRECLUDE THE AUTHORITY FROM TAKING ANY ACTION AVAILABLE TO IT UNDER THE PROVISIONS OF THE AGREEMENT OR OTHERWISE IN LAW OR EQUITY.

- 13. INDEMNIFICATION. The Broker agrees to defend, indemnify and save harmless the Authority, its officers, employees, and agents and each and every one of them against and from all liabilities, judgments, threatened, pending or completed actions, suits, demands for damages or costs of every kind and description actually and reasonably incurred (including attorneys' fees and costs and court costs) (collectively "Liabilities") including, without implied limitations, Liabilities for damage to property or Liabilities for injury or death of the officers, agents and employees of either the Broker or the Authority), resulting from any act or t omission or willful misconduct of the Broker or any of its officers, agents, sub-consultants, or employees in any manner related to the subject matter of this Agreement. In the event that the Broker fails to defend, indemnify and save harmless the Authority, its officers, employees, and agents and each and every one of them in accordance with this Section, any money due to the Broker under and by virtue of this Agreement as shall be considered necessary by the Authority may be retained by the Authority and held until any and all Liabilities shall have been settled and suitable evidence to that effect furnished to the Authority. The obligations in this Section shall survive the termination, expiration or rescission of this Agreement.
- 14. EEO/AFFIRMATIVE ACTION. The Broker agrees that it does not discriminate in the hiring or promotion of any minorities, as designated by the Equal Employment Opportunity Commission of the United States of America, or the Division on Civil Rights of the New Jersey Department of Law and Public Safety; and that it does not discriminate against any person or persons on the basis of race, religion, color, national origin, nationality, ancestry, sex, marital status, domestic partnership status, familiar status and affectional or sexual orientation.

In addition, the Broker agrees to complete the appropriate forms attached as follows:

- (a) Mandatory Affirmative Action Language; and
- (b) State of New Jersey Affirmative Action Employee Information Report ("Form AA-302")

However, if the Broker maintains a current Letter of Federal Approval, or a current Certificate of Employee Information Report Approval as issued by the Department of the Treasury, State of New Jersey, it may be submitted in lieu of the Form AA-302.

15. DIVISION OF REVENUE REGISTRATION. [Pursuant to the terms of *N.J.S.A.* 52:32-44, the Broker is required to provide to the Authority proof of valid business registration with the Division of Revenue in the Department of the Treasury, prior to entering into an agreement with the Authority. No agreement shall be entered into by the Authority unless the Broker first provides proof of valid business registration.] The Broker is required to receive from any sub-consultant it uses for goods and services under this Agreement, proof of valid business registration with the Division of Revenue. No sub-consultant agreement shall be entered into on account of any agreement with the Authority unless the sub-consultant first provides proof of valid business registration.

#### 16. CONFIDENTIALITY.

(a) Each party agrees that all information and materials shared under the terms of this Agreement are privileged and shall be held in strict confidence by the receiving party and shall only be used in

connection with the purposes of this Agreement to conduct such other activities as are necessary and proper to carry out the purposes of this Agreement. Each party shall take all necessary and appropriate measures to ensure that any person who is granted access to any shared information or materials or who participates in work on common projects or who otherwise assists any counsel or technical consultant in connection with the performance of this Agreement complies with the terms of this Agreement. Each party shall protect from disclosure all information and materials shared by the parties and their respective counsel, or with technical consultants, to the fullest extent permitted by law.

- (b) Upon the termination or expiration of this Agreement, to the extent reasonably practicable, confidential materials shall be returned to the disclosing party, including all copies thereof. Following termination, each party shall remain obligated to preserve the confidentiality of all confidential information received or disclosed pursuant to this Agreement.
- (c) In the event information or materials disclosed under this Agreement are sought by a third party by way of subpoena, request pursuant to the Open Public Records Act, *N.J.S.A.* 10:4-6 *et seq.*, or by any other manner, the party receiving the request will promptly notify the other party to enable it to respond to such request and each party shall take all necessary and appropriate steps to invoke any applicable privileges to prevent disclosure, and the Broker shall have primary responsibility to defend any attempt by a third party to obtain from the Authority any information which the Broker considers to be confidential.
- **17. NEWS RELEASES.** No news releases pertaining to the Services shall be made without the Authority's prior approval which shall not be unreasonably withheld, conditioned or delayed.
- **18. NOTICES.** Any notices to the Parties pursuant to the terms of this Agreement shall be in writing and addressed to:

As to [Broker]:		-
As to New Jersey Turnpike Authority:	[Department Head]	
	New Jersey Turnpike Authority	
	P.O. Box 5042	
	Woodbridge, New Jersey 07095	
With a copy to:	General Counsel	
	New Jersey Turnpike Authority	
	P.O. Box 5042	
	Woodbridge, New Jersey 07095	

- 19. **PERSONAL LIABILITY.** In carrying out the provisions of this Agreement, or in exercising any power or authority granted it by its position, the Broker agrees that neither the members of the Authority nor any officer, agent or employee of the Authority shall be personally charged by the Broker with any liability.
- **20. APPLICABLE LAWS.** The Broker shall perform the Services in compliance with all applicable Federal, state, and local laws, ordinances, rules, regulations and orders.
- 21. GOVERNING LAW. The terms of this Agreement shall be governed by and construed under the laws of the State of New Jersey. Any action brought by either party involving any dispute related to this Agreement shall be brought only in the Superior Court of the State of New Jersey.

- **22. INDEPENDENT BROKER.** Neither party shall be considered nor hold itself out as an agent of the other, it being acknowledged that neither party has the authority to bind the other. The Broker shall perform the Services as an independent contractor.
- **23. ASSIGNMENT.** This Agreement, or any part thereof, shall not be assigned by the Broker, without the specific prior written permission of the Authority, Any attempted assignment without such prior permission shall be null and void.
- **24. FOREIGN CORPORATION.** The Broker agrees that, if applicable, it shall register as a "Foreign Corporation" with the Office of the Secretary of New Jersey, designating a resident agent for the service of process and shall provide written proof of such registration prior to the Authority's execution of this Agreement.
- **25. INTEGRATION.** This Agreement, together with Exhibits A and B, constitutes the entire Agreement between the parties and supersedes all provisions, agreements, promises, representations, whether written or oral, between the parties with respect to the subject matter herein.

Should any ambiguity or conflict exist among this Agreement, Exhibit A (the RFP) and Exhibit B (the Proposal) in the interpretation, scope or content of any term or condition, the language in the body of each of these documents shall supersede one another and control according to the following hierarchy:

- (a) Agreement;
- (b) RFP (Exhibit A)
- (c) Proposal (Exhibit B);

[Notwithstanding the foregoing, the following sections of the Proposal shall take precedence over Section \_\_\_\_\_\_of the RFP.]

- **26. PARTIES BOUND.** This Agreement shall be binding upon the Broker and the Authority, their respective successors and assigns.
- **27. SEVERABILITY.** If any provision of this Agreement shall be declared invalid or illegal for any reason whatsoever, then, notwithstanding such invalidity or illegality, the remaining terms and provisions of this Agreement shall remain in full force and effect in the same manner as if the invalid or illegal provision did not exist herein.
- **28. CODE OF ETHICS.** The Broker is advised that the Authority has promulgated a Code of Ethics pursuant to the laws of the State of New Jersey, a copy of which has been previously provided. By entering into this Agreement, the Broker agrees to be subject to the intent and purpose of said code and to the requirements of the State Ethics Commission.
- **29. PROFESSIONAL SERVICES AGREEMENT.** This Agreement between the parties is an Agreement for Professional Services within the meaning of the Statutes and Laws of the State of New Jersey.
- **30. SECTION HEADINGS.** The Section headings herein contained have been inserted only as a matter of convenience or reference and in no way define, limit or describe the scope or intent of any terms or provisions of this Agreement.

[Signatures on following page]

**IN WITNESS THEREOF**, the Parties have caused their duly authorized representatives to execute this Agreement and to affix their respective corporate seals on the day and year first above written.

ATTEST:	NEW JERSEY TURNPIKE AUTHORITY		
	By:		
Sheri Czajkowski	Joseph W. Mrozek		
Assistant Secretary	Executive Director		
[Corporate Seal]			
Approved by the Law Department			
ATTEST:	NAME OF BROKER		
	By:		
[Name]	[Name]		
[Title]	[Title]		
[Corporate Seal]			

## **Services Agreement**

Exhibit A

[RFP]

## **Services Agreement**

## Exhibit B

[Proposal]

#### **APPENDIX 2**

## State Contractor Political Contributions Compliance Public Law 2005, Chapter 51 and Executive Order 117

In order to safeguard the integrity of State government procurement by imposing restrictions to insulate the award of State contracts from political contributions that pose the risk of improper influence, purchase of access, or the appearance thereof, Executive Order 134 (McGreevey) was signed on September 22, 2004 and became effective October 15, 2004. EO134 was applicable to all State agencies, the principal departments of the executive branch, any division, board, bureau, office, commission within or created by a principal executive branch department, and any independent State authority, board, commission, instrumentality or agency. EO134 was superseded by P.L. 2005, c. 51, signed into law on March 22, 2005 ("Chapter 51"). In September 2008, Executive Order 117 (Corzine) was signed and became effective November 15, 2008. EO117, which applies only prospectively, extends Chapter 51's political contribution restrictions by expanding the definition of "business entity" to include, for example, more corporate shareholders and sole proprietors. EO117 and Chapter 51 contain restrictions and reporting requirements that will necessitate a thorough review of their provisions by bidders.

Pursuant to the requirements of Chapter 51 and EO117, the terms and conditions set forth in this Appendix are material terms of any contract entered into by the Authority.

## **DEFINITIONS**

For the purpose of this Appendix, the following shall be defined as follows:

- a) "**Contribution**" means a contribution reportable by the recipient under the New Jersey Campaign Contributions and Expenditures Reporting Act, P.L. 1973, c. 83, *N.J.S.A.* 19:44A-1 *et seq.*, and implementing regulations set forth at *N.J.A.C.* 19:25-7 and *N.J.A.C.* 19:25-10.1 *et seq.*, made on or after October 15, 2004. As of January 1, 2005, contributions in excess of \$300 are reportable.
- b) "Business Entity" means any natural or legal person; business corporation (and any officer, person, or business entity that owns or controls 10% or more of the corporation's stock); professional services corporation (and any of its officers or shareholders); limited liability company (and any members); general partnership (and any partners); limited partnership (and any partners); in the case of a sole proprietorship: the proprietor; a business trust, association or any other legal commercial entity organized under the laws of New Jersey or any other state or foreign jurisdiction, including its principals, officers, or partners. The definition of a business entity also includes (i) all principals who own or control more than 10 percent of the profits or assets of a business entity; (ii) any subsidiaries directly or indirectly controlled by the business entity; (iii) any political organization organized under section 527 of the Internal Revenue Code that is directly or indirectly controlled by the business entity, other than a candidate committee, election fund, or political party committee; and (iv) if a business entity is a natural person, that person's spouse, civil union partner or child, residing in the same household, except for contributions by spouses, civil union partners, or resident children to a candidate for whom the contributor is eligible to vote, or to a political party committee within whose jurisdiction the contributor resides.

#### PROHIBITION ON THE AGREEMENTS/BREACH OF EXISTING THE AGREEMENT

As set forth in Chapter 51 and EO117, the Authority shall not enter into a the Agreement to procure from any Business Entity services or any material, supplies or equipment, or to acquire, sell or lease any land or building, where the value of the transaction exceeds \$17,500, if that Business Entity has solicited or made any contribution of money, or pledge of contribution, including in-kind contributions, to a candidate committee and/or election fund of any candidate for or holder of the public office of Governor or Lieutenant Governor, or to any State, county or municipal political party committee, or legislative leadership committee during specified time periods.

Further, it shall be a breach of the terms of any contract with the Authority for any Business Entity who has been awarded the contract, during the term of the contract or any extension thereof, to:

- (i) make or solicit a contribution in violation of Chapter 51 or EO117;
- (ii) knowingly conceal or misrepresent a contribution given or received;
- (iii) make or solicit contributions through intermediaries for the purpose of concealing or misrepresenting the source of the contribution;
- (iv) make or solicit any contribution on the condition or with the agreement that it will be contributed to a campaign committee or any candidate of holder of the public office of Governor or Lieutenant Governor, or to any State, county or municipal party committee, or legislative leadership committee;
- (v) engage or employ a lobbyist or consultant with the intent or understanding that such lobbyist or consultant would make or solicit any contribution, which if made or solicited by the Business Entity itself, would subject that entity to the restrictions of Chapter 51 or EO117;
- (vi) fund contributions made by third parties, including consultants, attorneys, family members, and employees;
- (vii) engage in any exchange of contributions to circumvent the intent of Chapter 51 or EO117; or
- (viii) directly or indirectly through or by any other person or means, do any act which would subject that entity to the restrictions of Chapter 51 or EO117.

#### CERTIFICATION AND DISCLOSURE REQUIREMENTS

Prior to the award of any contract or agreement, the Authority shall notify any Business Entity to which it intends to award a contract of the need to submit to the Authority a completed Certification and Disclosure of Political Contributions form, as issued by the State Treasurer. The <u>intended awardee</u> will receive the applicable form from the Authority's Procurement and Materials Management Department to be completed and returned to the Authority for submission to the State Treasurer.

In completing this form, the Business Entity must certify that no contributions prohibited by Chapter 51 or EO117 have been made by the Business Entity and must report all contributions the Business Entity made during the preceding four years to any political organization organized under 26 <u>U.S.C.</u> § 527 of the Internal Revenue Code that also meets the definition of a "continuing political committee" within the meaning of *N.J.S.A.* 19:44A-3(n) and *N.J.A.C.* 19:25-1.7. Failure to submit the required forms will preclude award of the contract at issue, as well as future contract opportunities.

Upon approval by the State Treasurer, the Authority will prepare the Services Agreement for execution. However, if the State Treasurer determines that any contribution or action by a Business Entity poses a conflict of interest in the awarding of the contract or agreement at issue, the State Treasurer shall disqualify the Business Entity from award of such contract.

Once approved by the State Treasurer, a Business Entity's Political Contributions Certification is valid for a two (2) year period from the date of approval. If, prior to the award of a contract, the State

Treasurer confirms to the Authority that the intended awardee has an approved certification that will remain valid for the term of the contract, the Authority may waive the requirement that the awardee complete an additional Certification and Disclosure of Political Contributions form.

Any Business Entity entering into a contract with the Authority is required, on a continuing basis, to report to the Authority any contributions it makes during the term of the contract, and any extension(s) thereof, at the time any such contribution is made. Such reports shall be subject to review by the Authority and the State Treasurer. If the State Treasurer determines that any such contribution poses a conflict of interest, such contribution shall be deemed a material breach of the contract or agreement at issue.